

Frequently Asked Questions

Why share my stories?

Sharing your stories and memories is an enjoyable and therapeutic way to recall life events, convey messages and connect with friends and family. By recording your voice, you are giving a treasured gift to your family and friends.

How much does it cost?

The service is free of charge.

Do I need any specialist equipment?

To allow the recording to take place, you will need a smart phone.

Who will interview me?

You will be interviewed by a family member or friend.

What happens before the interview?

Our Project Manager will contact you to explain the process in more detail and answer any queries you may have. They will also contact the family member or friend who will interview you so they are also clear on what will happen and encourage them to start thinking about what they might like to ask you. Our Project Manager will agree a date and time and confirm this with you family member or friend, our Life Story Volunteers and Sound Engineer.

Our Life Story Volunteers will contact you to discuss the questions you will be asked. This is your opportunity to think about the memories you wish to share. This is also your opportunity to remove any questions you don't want to be asked.

What happens during the interview?

On the agreed interview day, our Life Story Volunteers will contact you and set up a conference call using a smart phone. You don't need to do anything other than answer your phone! Our Life Story Volunteers will help facilitate the discussion, whilst our Sound Engineer will record the interview in a high-quality audio format.

Do I need to complete any forms?

Before you are interviewed, you will be asked to complete a short consent form, which ensures you understand the process and are happy to be interviewed; we cannot arrange the interview until this is complete. We also ask that you complete a simple anonymised data form which can be done over the phone or via email. The form helps us to record information enabling us to secure vital funds to continue our work.

Will it be confidential?

Your interview will only be shared with the family member/s and or friend/s you have specified. Within 7 days of the recording they will receive a digital MP3 copy of your recording. The recording will be erased from our system within 14 days.

CONTACT US

To learn more or to organise a recording, contact:

info@thehospicebiographers.com

 [thehospicebio](https://www.facebook.com/thehospicebio)

 [/HospiceBiog](https://twitter.com/HospiceBiog)